



## David Yuk, B.Sc., B. Comm., CST

780.414.1234

dav\_yuk@hotmail.com

David has been an associate with Performance Group for 2 years. He is an accomplished program and project manager with key strengths in organizational alignment, operations and performance planning and management and quality improvement. He has extensive experience with core services reviews, organizational integrations, process innovation, and performance management.

### Areas of expertise

- strategic and operational planning
- complex program and project management
- business process innovation/organizational change management
- performance management/quality improvement
- system planning, selection, development and implementation

### Experience

#### Coaching

David regularly coaches and advises both public and private sector senior executives and front-line staff through process innovation, change and transformation initiatives. In addition to sharing his direct service delivery experience in human resources and information management, David has developed valuable understanding of service delivery models through review, reengineering and implementation projects in organizations across Canada.

## Consulting

David has a well-rounded view on performance improvement with a personal focus on individual competencies and organizational alignment. He has successfully designed and led all aspects of a variety of business planning and improvement initiatives ranging in size and complexity from area operations reviews and process improvements to organization-wide strategy development and implementation.

David utilizes PMBOK approved project management processes in all of his assignments and is formally trained in SMART Project Management.

## Facilitation

David is an energetic and open speaker with formal training in facilitation and conflict resolution techniques. He is at ease with both leading teams and mentoring self-directed teams to developing and achieving their goals.

In addition to his work with managers, and project teams, David has conducted focus groups with project stakeholders and open houses to engage and receive public feedback.

## Workshop delivery

David is Prosci Change Management certified and incorporates a people-focus in all of his work sessions to optimize interest in his participants. He enjoys enabling interactive conversations that explores, draws out, and captures tangible outcomes, core issues and opportunities. David's use of a variety of inclusive innovative methods and approaches enable his clients to establish organization-wide priorities and achievable strategies to reach them while building buy-in from the start.

## Passions

- incentive systems
- organizational alignment
- engagement